

CAQH Provider FAQs

What is CAQH?

The Council for Affordable Quality Healthcare® (CAQH) is a non-profit alliance of health plans and related associations working together to achieve the shared goal of streamlining the business of healthcare.

What is CAQH ProView?

A web-based solution used to capture and share accurate, timely, electronic, self-reported provider data used for credentialing.

How can I access CAQH ProView?

Go to www.ADA.org/credentialing, and under ADA Credentialing Service for dentists, click on "Get Started Today."

Do I need to be an ADA member?

No, but you should still register for CAQH Proview via the ADA portal. If you need help retrieving your 9 digit ADA User ID, contact the ADA Member Service Center at 800-621-8099.

How do I complete the CAQH ProView process?

Completing the online form requires five steps:

- Register with CAQH ProView
- Complete the online application and review the data
- Authorize access to the information
- Verify the data and/or attest to it
- Upload and submit supporting documents

How long will it take to complete my application on CAQH ProView?

It takes approximately 1 ½ to 2 hours to complete.

What do I need to get started?

- CAQH- supplied Provider ID Number
- List of previous and current practice locations
- Identification numbers such as SSN, NPI, DEA, License number
- Scanned copies of your
 - Curriculum Vitae
 - License
 - DEA Certificate
 - CDS Certificate
 - IRS Form W-9
 - Malpractice Insurance Declaration Page
 - Summary of any pending or settled malpractice cases
 - Any other required supporting documents

Does it cost anything to use CAQH ProView?

There is no cost to you to use CAQH ProView.

How do health plans and other healthcare organizations access my information?

You control which organizations access your information. When completing your CAQH ProView profile, indicate which healthcare organizations are authorized to access your data. You can grant global authorization, which gives any participating organization access to your information, or you can grant permission to specific organizations only.

Do I need to notify CAQH if anything on my profile has changed?

Yes, you must log into your account with CAQH and update any changes to your information and upload any new documentation.

What if I have no changes to my information on CAQH?

CAQH ProView requests re-attestation of your information every 120 days. By doing so, you are attesting that all your information is current, correct, and complete with no changes.

Who do I contact for administrative support questions when utilizing the CAQH database?

The CAQH Support Desk provides assistance Monday through Thursday, from 7:00 AM to 9:00 PM (EST) and Friday from 7 AM to 7 PM (EST) via telephone.

- Support Desk phone number: 1-888-599-1771